

PortalConnect

Secure online patient portal

Information Policy

Information Policy Change



In an effort to improve your access to timely care and comply with new federal guidelines, patient communications regarding your personal health, appointment reminders, and practice updates will

be delivered via e-mail and the secure online patient portal, PortalConnect, effective immediately.

The patient portal can be accessed through our practice website.

All patients are asked to provide current e-mail addresses and phone numbers to our staff.

PortalConnect benefits available to all patients

PortalConnect gives you more options when scheduling appointments or contacting the office, as well as easy access to your medical information. (Your medical records are protected and completely secure, much like your financial information is protected when banking online.)

With PortalConnect, you can:

- Schedule appointments from anywhere, at any time
- Request a prescription renewal
- Check and print lab results
- Download medical records
- Communicate securely with your physician or practice staff

Low Annual Fee

The annual administrative fee for PortalConnect is now in effect. You will be asked to provide credit or debit card information at check-in. Thank you for your support as we strive to maintain and improve the quality of healthcare our patients deserve.

If you have questions about PortalConnect, please e-mail us at info@portalconnect.net or call our PortalConnect support team at 1-866-779-1526.

